



Global CommUnity

NO ONE IS FOREIGN

GLOBAL COMMUNITY LLC TERMS AND CONDITIONS

APPLICATION - All quotations or estimates provided by or bookings made with and/or all services rendered by or on behalf of Global CommUnity LLC are subject to these terms and conditions (the "Conditions").

THE CLIENT AND AUTHORITY - The person requesting such quotations or estimates or making such booking or to whom any service is rendered, is deemed to have read and accepted the Conditions and to have the authority to do so on behalf of the person in whose name the estimate or quotation or reservation is requested and/or provided and/or the person to whom the services are rendered (collectively referred to as the "Client").

BOOKING, DEPOSIT & RESERVATION - A non-refundable deposit of 25% (the "Deposit") of the total tour price (the "Tour Price") as specified in the Invoice (the "Invoice") accompanying the Reservation Form (the "Reservation Form") is required in order to secure the reservation, subject to payment of the balance of the Tour Price as specified herein. The deposit will also include full pre-payment for any flights we arrange on your behalf.

The Deposit is due within five (5) days of making the reservation and until the Deposit is received by Global CommUnity along with the completed Booking Form, there is no binding contract in place. With the payment of the Deposit, you will be deemed to have confirmed all the information pertaining to your Itinerary (the "Itinerary") as correct and Global CommUnity will, subject to availability, make the reservations necessary to secure the Itinerary. Global CommUnity reserves the right to cancel any reservation if the Deposit is not received by Global CommUnity along with the duly completed Booking Form.

It will be necessary to furnish us with a copy of the confirmation of your transportation arrangements before we confirm our portion of your travel plans. Global CommUnity can not be held liable for any penalties or losses incurred as a result of voluntary or involuntary changes to transportation schedules.

PAYMENT AND PAYMENT TERMS - Payment can be made by ACH (bank withdrawal) or by credit card. Any fees associated with payments or money wiring will be the responsibility of the payor.

The balance of the Tour Price is due no later than ninety (90) days prior to departure. If the final payment is not received on time, Global CommUnity reserves the right to treat your reservation as cancelled and forfeit such part of the Deposit as determined solely by Global CommUnity. No client will be permitted to travel until full payment is received by Global CommUnity.

Any reservation made within ninety (90) days of the start of the trip may be accepted provided space is available and payment in full is received.

Travel documents (tickets, vouchers, itineraries, etc.) are only prepared and released once full payment of the Tour Price is received by Global CommUnity.

Global CommUnity will not accept responsibility for wire transfer fees (domestic or international) or overnight mail charges.

CANCELLATION AND REFUNDS - Any cancellation of a booking must be in writing and the cancellation is only in effect once we have received written notification.

Should you cancel your trip, for any reason, after confirmation and payment of the 25% Deposit, that amount is non-refundable. Should you cancel within ninety (90) days of the commencement of your trip, cancellation fees of 100% apply. It is for these reasons that we highly recommend appropriate travel insurance to cover cancellation or curtailment of your trip.

No refunds will be considered in any circumstances whatsoever, including but not limited to (a) lost travel time or substitution of facilities, (b) itineraries amended after departure, (c) if you do not appear for any accommodation, service, sightseeing or trip segment included in the Itinerary, (d) if you leave your trip after it has begun or for any unused tour services, (e) any circumstances beyond the control of Global CommUnity that necessitates alternative arrangements made to ensure the safety or further participation of your trip or due to weather.

INSURANCE - It is strongly advised that all Clients take out travel insurance as it protects the traveler and companions against cancellation penalties, if the trip is cancelled for covered reasons prior to departure. Appropriate travel insurance also covers trip interruption or curtailment, baggage, medical expenses and other circumstances that may occur after departure.

Emergency medical evacuation, major medical, accidental death and disability and loss of personal effects are additional recommended coverage areas. Global CommUnity will not be responsible or liable if the Client fails to take out adequate insurance coverage or at all.

PRICES - Prices quoted in the Itinerary may be subject to change due to circumstances beyond the control of Global CommUnity, including certain 3rd party non-contracted services (i.e. Park fees, government levies and taxes). The Tour Price as set out in the Itinerary and your Invoice is based on tariffs, exchange rates and air fares in effect at the time of posting and Global CommUnity reserves the right to alter prices quoted should such prices be affected by inflation, costs of fuel, labor or material, air fares or foreign exchange rate change. While Global CommUnity will always endeavor not to change the price of a confirmed itinerary, we reserve the right to amend the price where required.

TOUR REVISION FEES - A revision fee of \$100 per person will be charged for any alteration or revision made to a confirmed reservation once final documents have been issued. Any amendment, change or revision to an Itinerary must be addressed to Global CommUnity in writing.

DESTINATION SELECTION – The Client acknowledges that it has selected the Itinerary and destination(s) based on information gleaned from brochures and/or the Internet. It also acknowledges that such brochures and/or the Internet have been compiled and are managed and updated by principals over which Global CommUnity has no control. Accordingly Global CommUnity cannot and does not guarantee that any destination will comply in whole or in part with such brochure and/or Internet.

PASSPORTS & VISAS - Every traveler must be in possession of a current passport valid for at least six (6) months from date of return, round trip airline tickets and adequate funds for the duration of the stay. Obtaining a passport is the sole responsibility of each traveler.

All travelers must consult with the appropriate consulates or on the US Department of State website to determine if any entry visas are needed. Securing necessary visas is the responsibility of the traveler. Single entry visas can often be obtained at the point of entry and the visa fees are payable in US Dollars cash only. We recommend that you have the correct amount of money on hand since the immigration officials are not in a position to give you change.

Global CommUnity will endeavor to advise the Client on these issues, but in doing so, Global CommUnity is not assuming any obligation or liability and the Client agrees to indemnify and hold harmless Global CommUnity, its employees and agents against any consequences of noncompliance.

NOTE: CLIENT MUST ENSURE THEY HAVE 2 BLANK PAGES IN PASSPORT FOR EACH COUNTRY VISITED

TRAVELING WITH CHILDREN UNDER 18 -Traveling with children to/ through South Africa? Please take special note of an amendment to the South African Immigration Act that now requires children under the age of 18 to be in possession of a fully unabridged birth certificate (notarized copy), in addition to a valid passport. Also, if children are traveling with only one parent, an affidavit from the other parent giving consent is required. Failure to comply will result in denial of access into South Africa. More information <http://www.sanews.gov.za/south-africa/saa-comply-new-travel-regulations> Please check your destination country for any particular requirement for traveling with children.

HEALTH AND VACCINATIONS - It is your responsibility to ensure that health certificates, inoculations, and certificates required for the trip are obtained and are in order. Please consult your doctor before leaving home for specific recommendations and advice. Visit the Centers for Disease Control (CDC) website to read more about the precautions and immunizations for travel to each country. <http://wwwnc.cdc.gov/travel/>. Malaria is endemic to certain regions of Africa and precautions must be taken prior to departure. Safari clients should bring their own insect repellent as this may not be available in the camps. Prior to travel, required inoculations, if any, must be recorded by a health practitioner on a valid vaccination certificate for each traveler and you must carry this proof with your passport. It is your responsibility to meet any additional costs incurred by yourself or by Mosaic Safaris on your behalf as a result of any failure by you to comply with such requirements.

RISKS - Global CommUnity draws your attention to the fact that there are certain inherent risks involved in travel, especially to Africa, where wild life is prevalent and safari camps are by their nature, remote. Your participation constitutes acceptance at your own risk. It is your sole responsibility to take all appropriate medical advice prior to departure as to whether or not you are fit enough to undertake the trip booked. Global CommUnity shall not be liable for any illness, injury or death sustained on a safari sold by Global CommUnity which is not due to the gross negligence of Global CommUnity its officers, employees, authorized representatives or agents whomsoever.

YOUR OPERATOR RESPONSIBILITY AND LIABILITY - Global CommUnity acts as booking agent for hotels, airlines, air charters, bus companies, ground transportation, boat purveyors or owners, and other independent contractors providing accommodations, transportation and / or other services abroad. Each of these companies is an independent corporation with its own management and is not subject to the control of Global CommUnity, including, but not limited to, various overseas ground operators.

All bookings like those described above are accepted by Global CommUnity as agent for independent overseas ground operators. The transportation, accommodations and other services provided by ground operators are offered subject to the terms and conditions contained in the tickets, exchange orders or vouchers issued by them or their suppliers. Because Global CommUnity does not have the right to control the operations of the independent operators and their suppliers, Global CommUnity cannot be held liable for any personal injury or property damage which may arise out of these services.

Global CommUnity reserves the right to cancel any itinerary or any part of it, to make such alterations in the itinerary as it deems necessary or desirable, to refuse to accept or to retain as a member of any safari any person at any time, and to pass on to safari members any expenditure incurred by delays or events beyond its control. In case of any appreciable variation in cost, Global CommUnity reserves the right to adjust its rates.

ITINERARY VARIATIONS - While every effort is made to keep to all published itineraries, Global CommUnity reserves the right to make changes for the Client's convenience, eg. in some cases, weather conditions can necessitate an alteration in the Itinerary and this does not constitute any reason for refund.

ITINERARY EXTENSIONS OR BREAKAWAYS - While it is possible to break away from planned holiday itineraries or to make unscheduled extensions to the Itinerary, it is understood that such breakaways or extensions will be charged to the Client's account and the Client agrees to pay for any such costs resulting therein.

BAGGAGE - Temporary or permanent loss of baggage is the responsibility of you or the carrier. Please note that when traveling by light aircraft during your safari, space is limited, and luggage is limited to a weight restriction as is indicated in your itinerary, and ONLY soft luggage or duffel bags are allowed. No hard suitcases are allowed, and NO EXCEPTIONS will be made. Global CommUnity will provide you detailed guidelines based on your Itinerary. For example, the luggage weight restrictions on national flights within Southern Africa is typically 44 lbs (20 kgs). For East Africa and most regional flights throughout the continent, the weight limit is only 33 lbs (15 kgs).

AIR TICKETS - In order to comply with international insurance requirements, all airline tickets must clearly show the passenger's name and surname (as indicated in their passport). This applies to both scheduled and charter flights so this information needs to be provided at the time of reservation. The air fare and airport tax quoted are current and are subject to change without prior warning (due to fluctuations out of the control of Global CommUnity). Should the fare quoted not be available at the time of booking the next applicable fare will be booked and amended costs advised accordingly. Please note that fares may increase between time of booking, time of payment and the ticket being issued.

COACH & AIR CHARTER - Please note that the flying services and coach transfers are subcontracted to independent companies who are responsible for this portion of the Itinerary. Global CommUnity will not be responsible for any costs incurred as a result of additional flying/transfers outside of the quoted Itinerary and such costs will be charged to the Client's account and the Client agrees to pay for any such costs on demand.

FORCE MAJEURE - "Force Majeure" means, in relation to Global CommUnity, any circumstances beyond the reasonable control of Global CommUnity (including, but without limitation, acts of God, explosion, flood, tempest, fire or accident, war or threat of war, sabotage, insurrection, civil disturbance, or requisition, sickness, quarantine, government intervention, weather conditions or other untoward occurrences).

If Global CommUnity is affected by Force Majeure it shall forthwith notify you of the nature and extend thereof. Global CommUnity shall not be deemed to be in breach of these terms and conditions or otherwise be liable to you, by reason of delay in performance, or by non-performance, of any of its obligations hereunder to the extent that any such delay or non-performance is due to any Force Majeure. If Global CommUnity, or any of its suppliers, is affected by Force Majeure it shall be entitled to, and may in its sole and absolute discretion, vary or cancel any itinerary or arrangement in relation to the trip. Payment of any refund by Global CommUnity to you as a result of the non-performance of any of the obligations of Global CommUnity hereunder shall remain in its sole and absolute discretion, although Global CommUnity shall use its reasonable endeavors to reimburse you where possible. However, Global CommUnity shall be entitled to deduct from any refund recoverable the reasonable actual and potential costs to Global CommUnity of the Force Majeure.

Regarding civil unrest, once Global CommUnity has investigated the prevailing situation as it deems fit, it shall remain in the sole discretion of Global CommUnity whether to proceed with the trip. You may in such circumstances cancel the trip. However, if, after having made all reasonable and proper inquiries, Global CommUnity is of the opinion that the trip may proceed, no refund will be payable to you and the provisions stated under Cancellations shall apply.

CONDUCT -The Client agrees that he/she will at all times comply with Global CommUnity or others' requirements in regard to his/her conduct and he/she will not in any way constitute a nuisance to any other passenger on the Itinerary.

SPECIAL REQUESTS -Clients who have special requests must specify such requests to Global CommUnity in the Booking Form. While Global CommUnity will use its best endeavors to accommodate such requests, it does not guarantee that it will.

LEGAL FEES -The Client will be liable for all legal fees and costs in the event that Global CommUnity has to engage a lawyer to enforce any of its rights or otherwise.

CONFIDENTIALITY – Mosaic Safaris undertakes to deal with all Client information on a strictly confidential basis.

ENTIRE CONTRACT -The Conditions constitute the entire terms of the relationship between the parties. There exist no other terms, conditions, warranties, representations, guarantees, promises, undertaking or inducements of any nature whatsoever regulating the relationship and the Client acknowledges that he/she has not relied on any matter or thing stated on behalf of Global CommUnity or otherwise that is not included herein.

LEGAL JURISDICTION -The laws of the State of Tennessee, without regard to conflict of law principles, will govern these Terms and Conditions and the relationship between the Client and Global CommUnity and any disputes shall be submitted to and governed by binding arbitration in Davidson County, Tennessee utilizing the rules then prevailing of the American Arbitration Association's ("AAA"), but without AAA administration and with an arbitrator chosen by the parties. If the parties are not able to agree to an arbitrator, a judge from the state district court of Davidson County, Tennessee shall appoint an arbitrator. The arbitrator's award shall be binding and may be entered as a judgment in any court of competent jurisdiction.

WHAT YOU SHOULD KNOW ABOUT THE POSSIBILITY OF AIRLINE BANKRUPTCIES Hopefully there will not be any more airline bankruptcies, but it has to be recognized that they might occur. You should know how they might affect you. If an airline declares bankruptcy, it is not obligated to carry you or to refund tickets issued before the bankruptcy. Travel agents are not allowed to refund tickets on airlines which have declared bankruptcy. Money given to a travel agent immediately becomes to property of the airlines, and we are required by laws to comply with airlines' orders. If an airline declares bankruptcy, it might continue service, limit service, or stop completely. Other airlines might accept passengers under limited circumstances or may refuse to accept any passengers from the defaulted carrier. Meanwhile there are fine travel insurance plans available for passengers to protect themselves in case of airline bankruptcies.

DISCLAIMER OF LIABILITY - This tour company is acting as a mere agent for suppliers in selling travel-related services, or in accepting reservations or bookings for services that are not directly supplied by this tour company (such as air and ground transportation, hotel accommodations, meals, tours, cruises, etc.). This company, therefore, shall not be responsible for breach of contract of any intentional or careless actions or omissions on part of such suppliers, which result in any loss, damage, delay, or injury to you or your travel companions or group members. Unless the term "guaranteed" is specifically stated in writing on your tickets, invoice, or reservation itinerary, we do not guarantee any of such suppliers' rates, bookings, reservations, connections, scheduling, or handling of personal effects. Travel agent shall not be responsible for any injuries, damages, or losses caused to any traveler in connection with terrorist activities, social or labor unrest, mechanical or construction failures or difficulties, diseases, local laws, climactic conditions, criminal acts or abnormal conditions or developments, or any other actions, omissions, or conditions outside the travel agent's control. Traveler assumes complete and full responsibility for, and hereby releases the agent from any duty of, checking and verifying any and all passport, visa, vaccination, or other entry requirements of each destination, and all safety or security conditions at such destinations, during the length of the proposed travel. For information concerning possible dangers at international destinations, contact the Travel Advisory Section of the U.S. State Department (202) 6475225. For medical information, call the Public Health Service (404) 332-4559. By embarking upon his/her travel, the traveler voluntarily assumes all risks involved in such travel, whether expected or unexpected. Traveler is hereby warned of such risks, and is advised to obtain appropriate insurance coverage against them. Traveler's retention of tickets, reservations, or bookings after issuance shall constitute a consent to the above, and an agreement on his/her part to convey the contents hereto to his/her travel companions or group members.